

Ability WA - Verifying Identity

Ability WA reserves the right to request Proof of Identity for those customers, and their representatives, that we engage with. Please provide at least 100 points of Identification. This must include at least ONE primary document. An example of acceptable Identification would be a Full Birth Certificate and Centrelink Card.



Please note - this documentation will be sighted but not stored.

Please note - For children aged 0-24 months only a full birth certificate is required for proof of identity.

Customer Name	
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Identification Documents - 100 Point Checklist

	You must supply at least ONE primary document Foreign documents must be accompanied by an official translation Please note - For children aged 0-24 months only a full birth certificate is required for proof of identity.	Required on document N = Name P = Photo A = Address S = Signature	Points Worth	Points Gained
Tick document/s sighted	Primary Documents			
<input type="checkbox"/>	Foreign Passport (current)	N-P	70	
<input type="checkbox"/>	Australian Passport (current or expired within last 2 years but not cancelled)	N-P	70	
<input type="checkbox"/>	Australian Citizenship Certificate	N	70	
<input type="checkbox"/>	Full Birth Certificate (Not Birth Certificate Extract)	N	70	
<input type="checkbox"/>	Certificate of Identity issued by the Australian Government to refugees and non Australian citizens for entry to Australia	N	70	
<input type="checkbox"/>	Australian Drivers Licence/Learners Permit	N-A-P	40	
<input type="checkbox"/>	Current (Australian) Tertiary Student Identification Card	N-P	40	
<input type="checkbox"/>	Photo Identification card issues for Australian regulatory purposes (eg Aviation/Maritime Security identification, security industry etc)	N-P	40	
<input type="checkbox"/>	Government employee ID (Australian Federal/State/Territory)	N-P	40	
<input type="checkbox"/>	Defense Force Identity Card (with photo or signature)	N-P	40	
Secondary Documents				
<input type="checkbox"/>	Department of Veterans Affairs (DVA) card	N-A	40	
<input type="checkbox"/>	Centrelink card (with reference number)	N-A	40	
<input type="checkbox"/>	Birth certificate extract	N	25	
<input type="checkbox"/>	Birth card (NSW Births, Deaths, Marriages issue only)	N	25	
<input type="checkbox"/>	Medicare card	N	25	
<input type="checkbox"/>	Credit card or account card	N	25	
<input type="checkbox"/>	Australian Marriage Certificate (Australian Registry issue only)	N-S	25	
<input type="checkbox"/>	Decree Nisi / Decree Absolute (Australian Registry issue only)	N-S	25	
<input type="checkbox"/>	Change of Name Certificate (Australian Registry issue only)	N-S	25	
<input type="checkbox"/>	Property Lease Agreement - Current address	N-A	25	
<input type="checkbox"/>	Rating Authority - current address eg Land Rates	N-A	25	
<input type="checkbox"/>	Utility Bill - electricity, gas, telephone - Current address (less than 12 months old)	N-A	20	
<input type="checkbox"/>	Reference from indigenous organisation	N-P	20	
<input type="checkbox"/>	Documents issued outside Australia (equivalent to Australian documents). Must have official translation attached	N-P	20	
Total points provided (minimum 100)				

I confirm that I have sighted the above indicated identification documents for this customer / representative.

Name of staff member	Signature of staff member	Position of staff member	Date