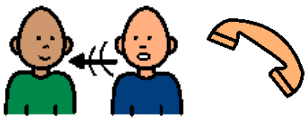
Dear

Thank you for choosing Ability WA.

We look forward to meeting you and helping you to reach your goals.

Your "Welcome Pack" has documents that we would like you to read and understand, then sign.



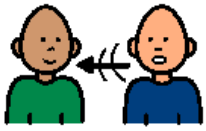
Please call us on 1300 106 106 if you need help understanding these documents.

Documents in your "Welcome Pack":

- Our **Services Guide.**
  This is a list of services you can choose to use with Ability WA. It also tells you our prices and how to cancel appointments.

- Your **Service Agreement.**
  This is a written document between you and Ability WA. It tells you all the services we will give to you.

- Our **Consent Forms.**
  Your privacy is important to us. These forms are there for you to understand how Ability WA will look after your privacy and how we keep your personal information safe.
  You can choose what information you would like to keep private or share with us.



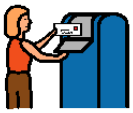
- Our **Ability WA Commitment.**
  This is a document telling you how we will work with you to build a good relationship.

All of these documents can be found on our website at www.abilitywa.com.au.

What you need to do:

1. **Read** all of the documents.

2. If you have any questions, **call us** on 1300 106 106.
3. **Sign** all documents.



4. **Send** all signed documents back to us via email info@abilitywa.com.au or post: Ability WA, 106 Bradford St Coolbinia 6050.

Thank you again for choosing to join Ability WA.

David Edwards

Chief Customer Officer