Upholding Human Rights and Preventing Abuse and Neglect

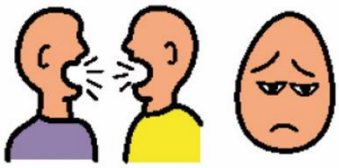
This policy explains how Ability WA protects your human rights. It also explains how we listen to you if someone hurts you or does not give you the support you need.

Type of abuse can include:

1. **Physical abuse** – when someone hurts your body. This can include hitting you, pinching you, being rough with you or stopping you from moving around.

2. **Sexual abuse** – when someone makes you do sexual things, such as showing or touching your private parts.

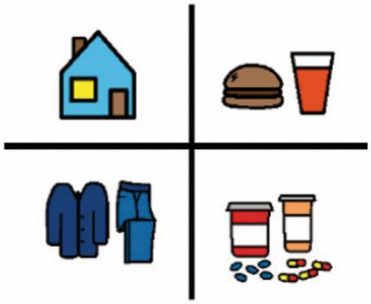
3. **Financial abuse** – when someone takes your money or things you own without your permission.



4. **Emotional abuse** – when someone treats you in a way that makes you feel unsafe, scared, worried or unable to help yourself.

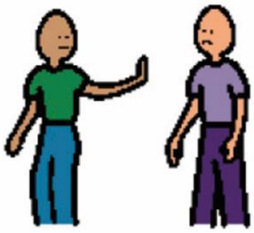
5. **Social abuse** – when someone stops you from seeing other people.

Type of neglect can include:



1. **Physical neglect** – when someone does not give you the care you need. This can include food, water, a safe place to live or medicine.

2. **Passive neglect** – when someone does not try to find out what you need or listen to you.

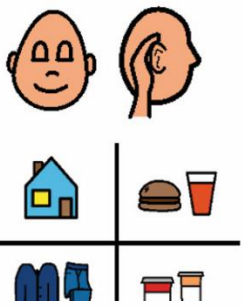


3. **Emotional neglect** – when someone does not let you talk to them or to other people.

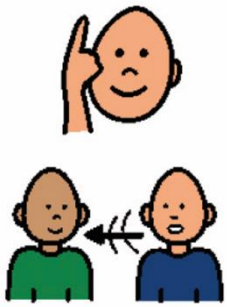
This policy is for Ability WA staff and people who use our services. It covers all Ability WA services and activities.

This policy explains how Ability WA protects your human rights. It also explains how we help stop abuse and neglect.

How does Ability WA support this policy?



Ability WA staff are here to help you feel safe and listened to.



We protect your human rights by:

- Helping you get the support you need.
- Giving you a safe place.
- Helping you understand your human rights.
- Helping you tell us if you feel unsafe, or if someone hurts you or does not give you the care you need.

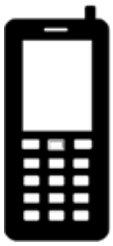
- Making sure you can choose your services and make decisions about them.

Our staff are trained to report abuse and neglect. You will not be in trouble if you tell us about abuse or neglect.

If you think someone has not respected your human rights, or has abused or neglected you, talk to someone you trust.

You can also call Ability WA on 1300 106 106 or email feedback@abilitywa.com.au and we will take the right steps to fix this.

Contact Us



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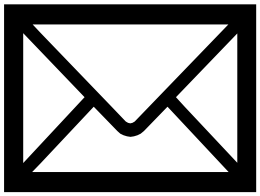

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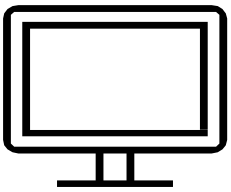

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